



Smart grid, cloud computing, 'bring your own device' (BYOD) and analytics are **creating fundamental changes** in how Utilities use and implement technology. This creates not only a wealth of opportunities, but also an **expanding list of "must-have" IT-based programs**. Often, utility strategy underscores the essential nature of these programs, but the organization **struggles to perform effectively** in light of the growing, urgent need combined with existing priorities.

## PRIORITIZE & ALIGN YOUR IT PROGRAMS & RESOURCES

Through a proven multi-step process, Excergy assists utilities in **inventorying, aligning and prioritizing** your current and "wish list" IT programs. Deliverables include an **adaptive governance structure** to enable you to not only complete what is on your list today, but also **accommodate the inevitable technology changes** around the corner.



## FIVE HALLMARKS

for High Impact IT Roadmaps

- 1 Achieve internal understanding and **endorsement of priorities**
- 2 Provide a framework to help **plan and coordinate all related activities**
- 3 Clearly outline links among tasks and priorities for **implementing new systems, modifying existing systems, and integrating new and legacy systems**
- 4 Address **near-, medium- and long-term** requirements
- 5 Include phases, metrics, and milestones to allow **regular tracking of progress** towards the roadmap's ultimate goals Maintenance

## COMMON INITIATIVES AND TECHNOLOGY CHALLENGES facing utilities today

- ✓ Asset Management and Related Programs
- ✓ Advanced Metering and Related Programs
- ✓ Analytics and "Big Data" Programs
- ✓ Customer Information Systems
- ✓ Enhanced Customer Experience
- ✓ Field Automation and Mobile Device Programs

These major programs affect both business organizations and IT departments alike, **creating strain on key resources**. Organizational fatigue reduces the time, energy **and** focus available to **realize the benefits** these programs aim to provide. A clear IT Roadmap is a **vital step in resolving these challenges**.

Delivering peak performance on projects critical to your future